

## MIIP SIATMAE

## People remember words, not numbers

A phone name is a telephone number that spells out a word on a standard telephone
handset. Phone names have been used in the United States for 30 years with great
effect. Phone names are now increasing in popularity here in Australia.


## MIID MIATAGE



## Easy to remember, easy to use

A phone name is much easier for people to remember than a series of numbers. Due to the popularity of mobile phone text messaging, people are aware that the numbers on a keypad represent letters of the alphabet. In fact, 92 per cent of Australians are familiar with the alphanumeric dialling concept (Roy Morgan Research, 2006)


## BOXIEDIPRIS

Increase your advertising response

Radio and TV commercials can be
effective, but the audience may not remember a regular telephone number. They will remember a phone name Studies indicate that using phone names significantly increases advertising response rates. This results in a significant decrease in the cost of generating leads.


## WH:SATIF



## Get people talking

Nothing beats a personal recommendation, so word of mouth is one of your most important adverising tools. A phone name makes it that much easier for someone to say to a friend, "I had a great pizza last night. You should try one just call 13 PIZZA.

## 



Be unforgettable
Phone names draw on people's existing knowledge of your brand, and every time a custome calls a phone name, the brand is reinforced for them. The phone name 13 PIZZA sends a clear message that there is only one number to call for pizza.




This cartoon illustrates the potential for 13 PIZZA to capture the market segment that is not necessarily brand loyal.

